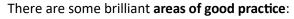
Audit & Performance 7 minute briefing June 2023

This is the first briefing following our updated audit cycle and new Quality Assurance (QA) guidance. Hopefully you're aware of these updates, the four **core principles in our updated QA guidance** are based on us all embracing *quality assurance as everyone's business*:

- We all help create and nurture a learning environment
- We all understand our Blackpool Families Rock restorative practice and relationship-based approach
- Use all information available and integrate it into a holistic view of practice
- Audit learning links to actions and plans to help our service continually improve



- Across the whole service there is lots of child-centred work, good direct work and we capture children and young people's lived experience really well
- There is lots of great evidence of good relationships with our children and young people
- There is some great analysis in places
- Youth Justice are using restorative language throughout their records
- Leaving Care are coproducing Pathway Plans, capturing young people's voices throughout records
- Child Protection Chair's oversight is up to 87% in the last 3 months
- 73.5% of our children over 4 have attended and participated in their reviews in the last 6 months (up from 53% in November)

The **headline audit figures** from the most recent audits completed at the end of April were: 29% 'good', 69% 'requires improvement' and 2% 'inadequate'.

This is a slight dip from the previous audits completed in January: 2% outstanding, 34% 'good', 59% 'requires improvement' and 5% 'inadequate'.

More of you know your audit findings and performance data and are using these to understand the quality of practice and improve services to families.

Some of the key areas of practice we can improve are:

- Consistently good analysis particularly capturing the impact, what the information we know actually means for children and young people
- Attendance of agencies and partners at Child in Need Reviews
- Quality of plans is still a work in progress, particularly capturing measurable and specific outcome for individual children and contingency planning
- Management oversight and supervision can be good, but not consistently across the service, it can be more analytical (and had the lowest performance of the 10 different audit domains)
- Our audits should capture quality of practice better and focus more on process and compliance
- We need to complete genograms and complete these to a better standard

