

# Audit & Performance 7 minute briefing June 2023

This is the first briefing following our updated audit cycle and new Quality Assurance (QA) guidance. Hopefully you're aware of these updates, the four **core principles in our updated QA guidance** are based on us all embracing *quality assurance as everyone's business*:

- We all help create and nurture a learning environment
- We all understand our Blackpool Families Rock restorative practice and relationship-based approach
- Use all information available and integrate it into a holistic view of practice
- Audit learning links to actions and plans to help our service continually improve



The **headline audit figures** from the most recent audits completed at the end of April were: 29% 'good', 69% 'requires improvement' and 2% 'inadequate'.

This is a slight dip from the previous audits completed in January: 2% outstanding, 34% 'good', 59% 'requires improvement' and 5% 'inadequate'.

More of you know your audit findings and performance data and are using these to understand the quality of practice and improve services to families.

There are some brilliant **areas of good practice**:

- Across the whole service there is lots of child-centred work, good direct work and we capture children and young people's lived experience really well
- There is lots of great evidence of good relationships with our children and young people
- There is some great analysis in places
- Youth Justice are using restorative language throughout their records
- Leaving Care are coproducing Pathway Plans, capturing young people's voices throughout records
- Child Protection Chair's oversight is up to 87% in the last 3 months
- 73.5% of our children over 4 have attended and participated in their reviews in the last 6 months (up from 53% in November)

Some of the key **areas of practice we can improve** are:

- Consistently good analysis – particularly capturing the impact, what the information we know actually means for children and young people
- Attendance of agencies and partners at Child in Need Reviews
- Quality of plans is still a work in progress, particularly capturing measurable and specific outcome for individual children and contingency planning
- Management oversight and supervision can be good, but not consistently across the service, it can be more analytical (and had the lowest performance of the 10 different audit domains)
- Our audits should capture quality of practice better and focus more on process and compliance
- We need to complete genograms and complete these to a better standard